

Baptist Health Memorandum

To: Baptist Health vendors
From: Roland Garcia, CIO and Dave Dully, CTO
CC: Dave Brage, CernerWorks Regional Executive

Subject: Notice of Cerner Electronic Medical Record Move to Remote Hosting

Executive Summary:

On October 6, 2019, Baptist Health will transition our Cerner Electronic Medical Record (EMR), and all associated Cerner ancillary systems, to a Cerner-operated remote hosting option (RHO). We are confident that the transition to a Cerner RHO will be seamless for our affiliates and partners.

Overview:

The Cerner RHO will utilize cloud-based infrastructure and hosting services via a **secured private cloud** and will be serviced through **dedicated and redundant circuits**. Cerner will be responsible for hardware support, network connectivity to Baptist, maintenance, security, storage, monitoring and business continuity. Remote hosting addresses industry challenges associated with system security, uptime, and technology management.

There has been considerable testing in preparation for the conversion along with the creation of new support processes with Cerner.

What this means for your organization:

This move to Cerner RHO will enhance our ability to deliver secure, safe and HIPAA-compliant systems and services for our vendors, patients, and families.

Your access to EMR data and related systems will be maintained throughout this transition. Providers scheduled for on-call duties on October 5 - October 6 will receive detailed instructions from our Medical Staff Office.

Whom to contact with questions:

If you have any questions regarding this change, our validation efforts, the impact this may have, or if you experience issues after the conversion, please reach out to us. Eric Ammonds, Director of Enterprise Integration, DBA and Clinical Technologies, is your liaison for these efforts. You may contact him via e-mail at Eric.Ammonds@bmcjax.com or via phone at **904.202.0719**.

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